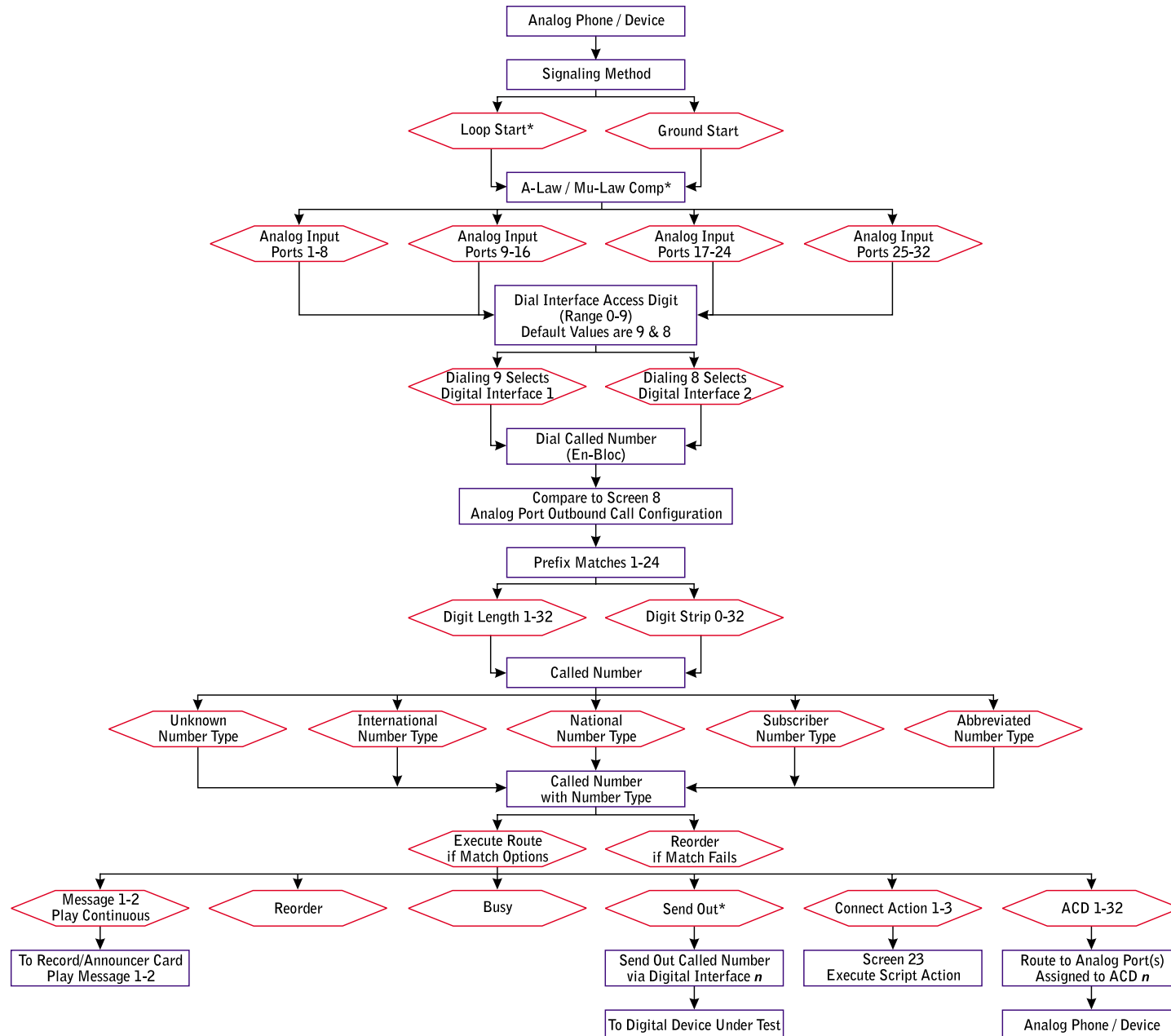
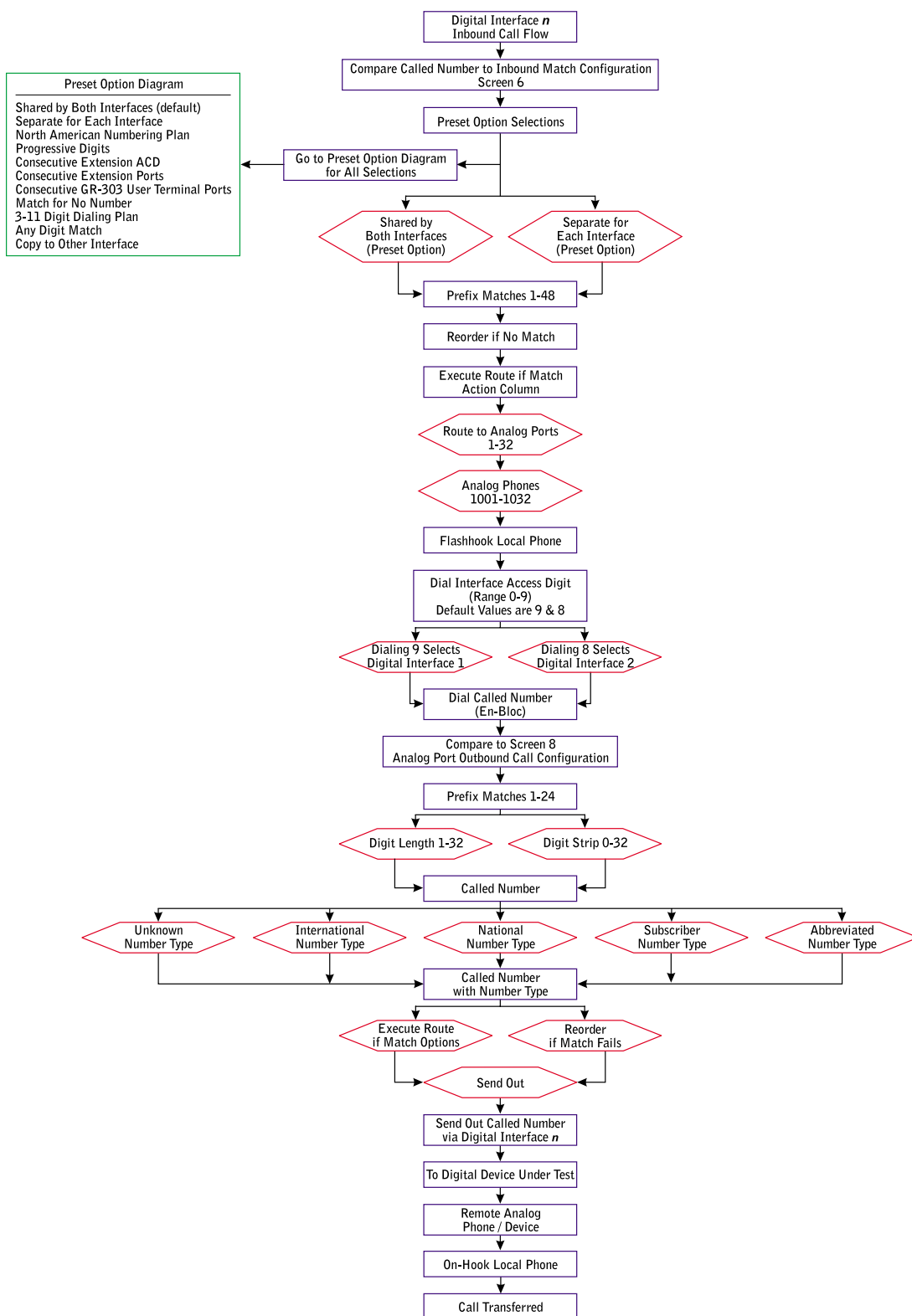


Analog Outbound Call Flow Chart

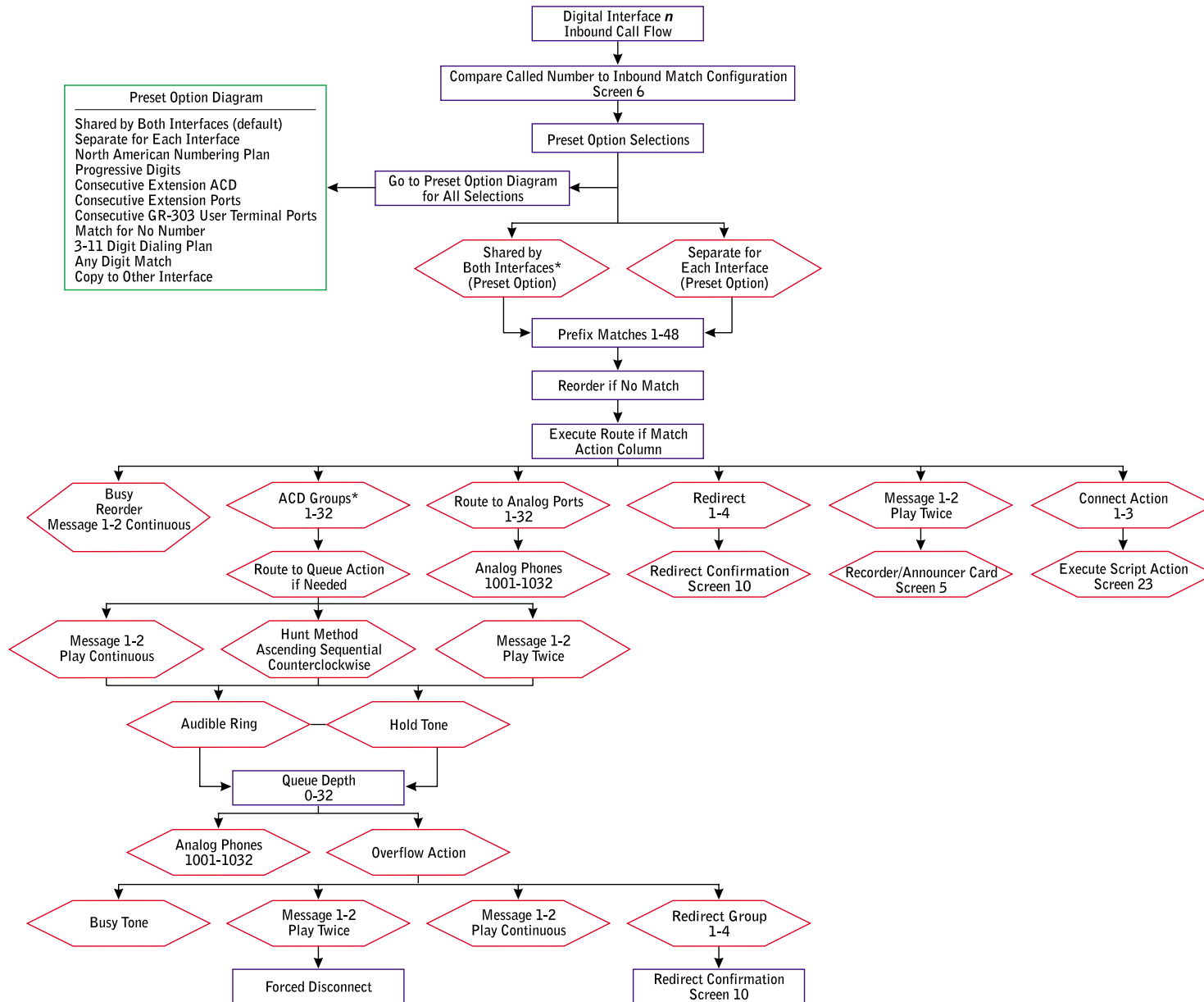


Explicit Call Transfer Flow Chart

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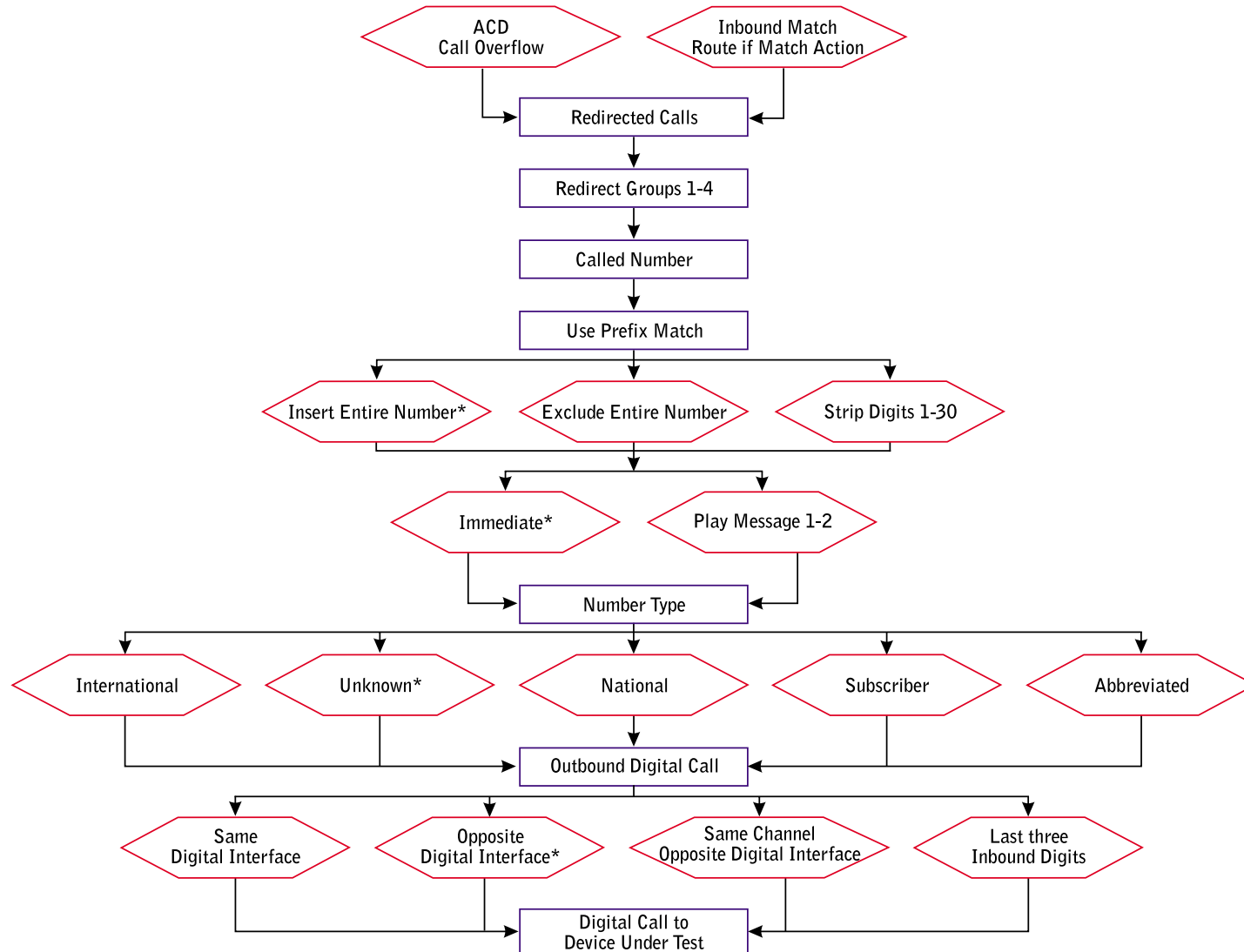


Digital Inbound Call Routing Flow Chart



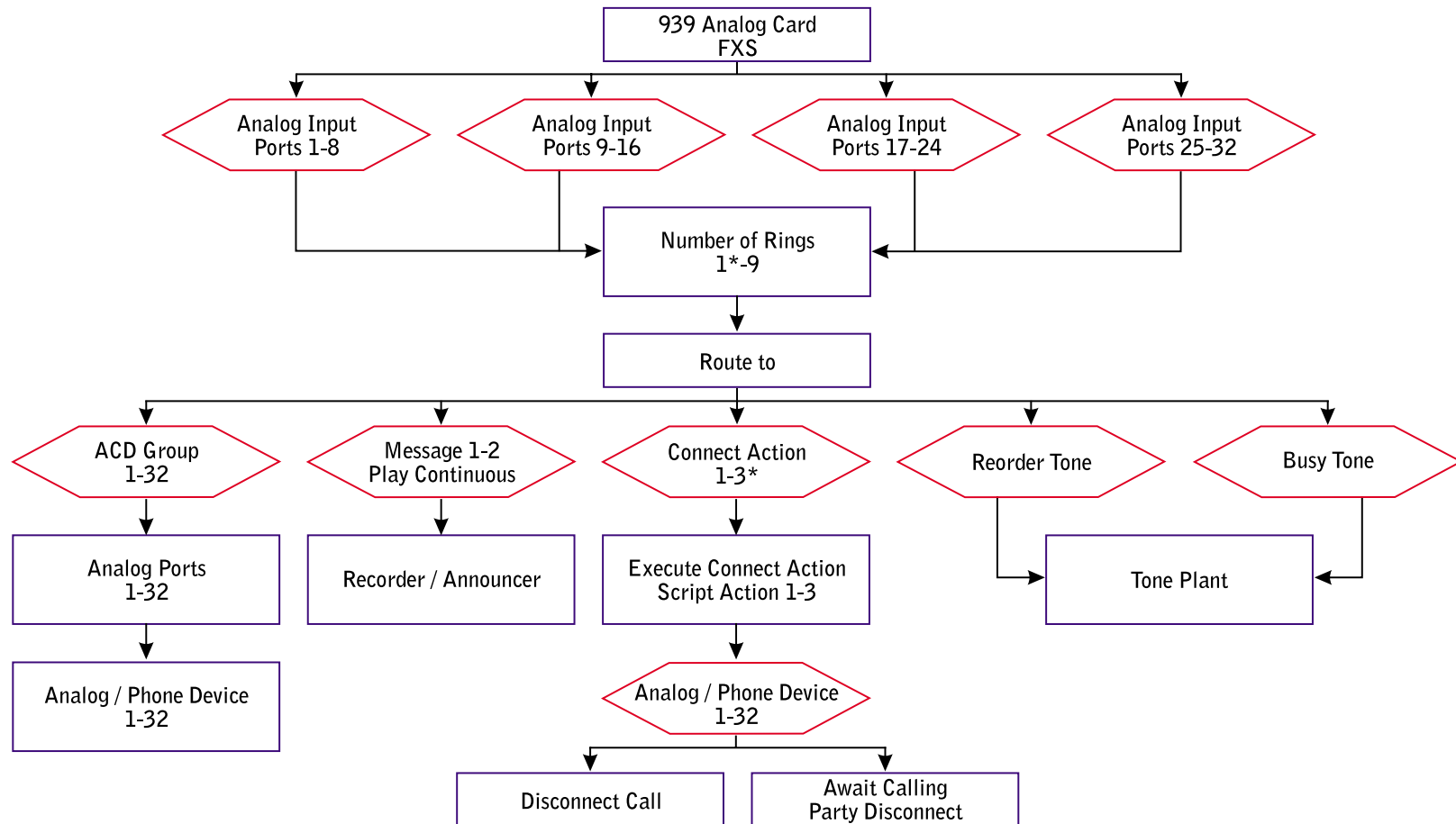
Redirect Call Flow Chart

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939 Card Inbound Analog Call Flow Chart

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939 Card Inbound Digital Call Flow Chart

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